ALICIA DUKES

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OBJECTIVE

Recently graduated and eager to branch into a professional position in a company where I can grow both professionally and personally; specifically seeking a challenging position where I can utilize my skills to contribute to a company's success. I am organized, hard-working, highly motivated, a quick learner, and able to grasp and execute new ideas in a fast-paced environment fairly easily. I'm extremely proficient in communication skills and able to provide a good experience for all parties involved, as well as ready to soak up knowledge from an organization willing to provide me with this opportunity.

EDUCATION

California State University, Long Beach: 2017 - 2023

Bachelor of Science, Industrial Design

SOFTWARE PROFICIENCY

| Adobe Creative Suite : Premiere Pro : Photoshop : Illustrator : InDesign | Microsoft Office : Word : Powerpoint : Excel | | Web Design Platforms : Wix : Weebly | Keyshot | Solidworks | Blender | Unity | Arduino | Processor | Mac & PC Compatible |

TECHNICAL SKILLS

| Design & Conceptual Thinking | Concept Development | Creative Problem Solving | Critical Thinking | | Pitch Deck & Presentation Development | Ideation | 3-D Modeling | User Journey | Prototyping | Hand & Digital Drawing | Typography |

INTERPERSONAL SKILLS

| Strong Verbal & Written Communication | Public Speaking | High Energy | Positive Attitude | Quick Learner | Leadership | Passionate | | Interpersonal Effectiveness | Collaboration | Multi-taking | Conflict Resolution | Team Building | Empathy | Constructive Feedback | | Emotional Intelligence | Decision Making | Self Awareness | Social Perceptiveness |

INTERNSHIP EXPERIENCE (NON-PAID)

Haunted House Design Competition - Design Consultant: 2023

- Aided in the conceptualization and refinement of ideas through the use of mood and visual references to create a haunted house centered around cult indoctrination.
- Proposed helpful and critical feedback to ensure a cohesive narrative that kept the user experience at the forefront.

CreativeAid - Intern: 2020

- Provided creative help to small businesses who were affected by the COVID-19 lockdowns
- Brainstormed with groups to create concepts for logos and other styles of web design and social media content
- Attended weekly online meetings for initial project start-up, progress reports, and final presentations

Qualcomm Thinkabit Lab - Student Teacher and Teacher Assistant: 2016 - 2017

- Facilitated the learning of the Internet of Things through science, technology, engineering, art, and mathematics (STEAM) based education to groups of 30-40 middle school students at a time.
- Taught 6 classes ranging from kindergarten to seventh grade the art of career building, engineering, and beginner coding
 with Arduino, using the STEAM education format.
- Filed reflection data from the kids after every day and provided an extra hand around the office for all the co-workers.

Brandetize Digital Marketing Agency - *Intern* : 2016

- Pitched storyboarded, filmed, edited, and produced a 90 second promo video that still plays on the company's website.
- Supported the editing of multiple motivational YouTube videos for the popular public speaker Brian Tracy.

WORK EXPERIENCE

Pizza Hut - Delivery Driver: 2022

- Efficient response time to and from houses and back to the restaurant during deliveries.
- Trained in food safety to prepare food safely and efficiently for both delivery and carry-out.
- Established a positive work environment for all employees in lieu of their previous severed work relationships.
- Ensured the cleanliness of the floors and workstations when not dispatched for a delivery.

Family Fun Center San Diego - All Around Employee: 2019 - 2021

- Painted a *Three Little Pigs* storybook mural installation for the storybook themed mini golf course.
- Ensured a safe environment of the premises according to the COVID-19 restrictions after lockdown by disinfecting all facilities both indoors and outdoors, as well as the equipment for the rides and attractions.
- Operated the registers at the Golf Counter and Snack Bar while assisting guests and encouraging a welcoming environment for their visit at the park.
- Monitored races on the Go Kart track and the rides for the Bumper Boats while providing maximum customer satisfaction and safety.
- Trained in food safety to prepare food safely and efficiently to expectant guests at a seated area or at the counter.

BOOMERS San Diego - Ride Operator : 2017 - 2019

- Trained to run all rides and attractions at the park from the Fun Zone area to the Bumper Boats, Go Karts, and Batting Cages.
- Operated registers for the Golf Counter, Snack Bar, and Prize Redemption area while cultivating a positive customer experience.
- Trained in food safety to prepare food safely and efficiently to expectant guests at a seated area or at the counter.

Fine Brothers Entertainment - Reactor: 2016 - 2019

- Appeared in several YouTube videos providing genuine reaction content to topics and questions I was presented with.